

Client Reviews

Karl Burns



5.0 out of 5

Review from Verified Client

Tyne and Wear | March 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Applying for a mortgage and subsequent life insurance

How did Karl help you?

Karl sought out the best possible mortgage offer for us and also life insurance

Have you seen the outcome you were hoping for?

Karl could not have provided better service; as a result we were able to achieve the best possible mortgage offer and insunsurance and went on to purchase our desired property

What could they have done better?

N/A - Karl could not have provided better service and advice.

Review from Verified Client

Northumberland | March 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

First time buyer, buying my first home.

How did Karl help you?

Karl arranged my mortgage and life insurance.

Have you seen the outcome you were hoping for?

Yes, Karl was great from start to finish and made the whole process easy.

Review from Verified Client

Essex | March 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Mortgage, remortgage and life insurance

How did Karl help you?

Provided a very responsive service and offered the best going rates

Have you seen the outcome you were hoping for?

Yes

Review from Verified Client

Lancashire | March 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I needed help and advise on 2 mortgages for a residential property and for a but to let property in 2016. I used Karl again in 2018 and 2019.

How did Karl help you?

Karl has been superb from start to finish. He helped me to Re-Mortgage one of my buy to let properties and also obtain a residential mortgage in 2016. He is very understanding and informative. Most brokers use a lot of jargon but Karl was always happy to explain things to me in the right way so I could understand. He is very patient and always looks at the customers best interest with deals and rates. For this reason I used Karl again when I sold buy residential property in 2018 in order to obtain another mortgage Jan 2019. I would highly recommend his service to anyone.

Have you seen the outcome you were hoping for?

Yes 100%. Karl has been excellent he ensures that he meets the expectations set and tries to get the best deals. Everything is always taking care of and runs smoothly. He interacts with the bank and customers very well to ensure all requirements are met. He's very honest and reliable in terms of deadlines and call backs.

Review from Verified Client

Northumberland | March 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

First time buyers, looking for a mortgage.

How did Karl help you?

Karl was so professional and friendly. Karl guided us through the mortgage process from start to finish and was there to answer any questions or concerns we had. Karl was knowledgeable and I wouldn't hesitate to recommend him.

Have you seen the outcome you were hoping for?

Yes, Karl helped us to get a mortgage to buy our first house.

What could they have done better?

I genuinely could not fault the service we received from Karl.

Review from Verified Client

Leicestershire | March 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Mortgage for a single parent & mortgage for my daughter , a first time buyer .

How did Karl help you?

Karl managed to deliver on both occasions where others couldn't... he kept us informed on a

regular basis of best options available & progress being made .

Have you seen the outcome you were hoping for?

Yes , we both completed mortgages through Karl with good rates

What could they have done better?

Nothing at all
